

Deborah.Easterling

239083

From: Deborah.Easterling
Sent: Monday, September 10, 2012 1:23 PM
To: 'Kelly Garvey'
Subject: RE: TCWS - NO Rate Increase Letter of Protest - Michael Garvey

Dear Mr. Garvey,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Kelly Garvey [<mailto:garveyq5@yahoo.com>]
Sent: Saturday, September 08, 2012 4:21 PM
To: PSC_Contact
Subject: TCWS - NO Rate Increase Letter of Protest - Michael Garvey

Dear Sir or Madam,

Please accept my letter of protest to Tega Cay Water Service attached.

Thank you,

Kelly Garvey
26016 Misty Way
Fort Mill (Tega Cay), SC 29708
803-818-0130

RECEIVED

PSC
MAIL / DIV



* Required Fields

Letter of Protest

Print

Email

Date: * September 8, 2012

in Docket _____ - _____ - _____

Protestant Information:

Name * Michael Kelly Garvey

Mailing Address * 26016 Misty Way

City, State Zip * Fort Mill, SC 29708 Phone * 8038180130

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a "customer" (customer is not the correct term if it is the only option available for water service - I am dependent on this provider for services) of this "company" (Tega Cay Water Service operated by Utilities, Inc.) in question.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Rates were increased in 2010 with no noticeable change in service. Billing options for this service are completely in-flexible (there is a mandatory fee for any payment other than by mail) and the "customer" service given by Utilities Inc is dreadful.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

I would be happy to be in attendance at the hearing, but am a renter - not a homeowner, so I would prefer not to offer testimony.